

2/45

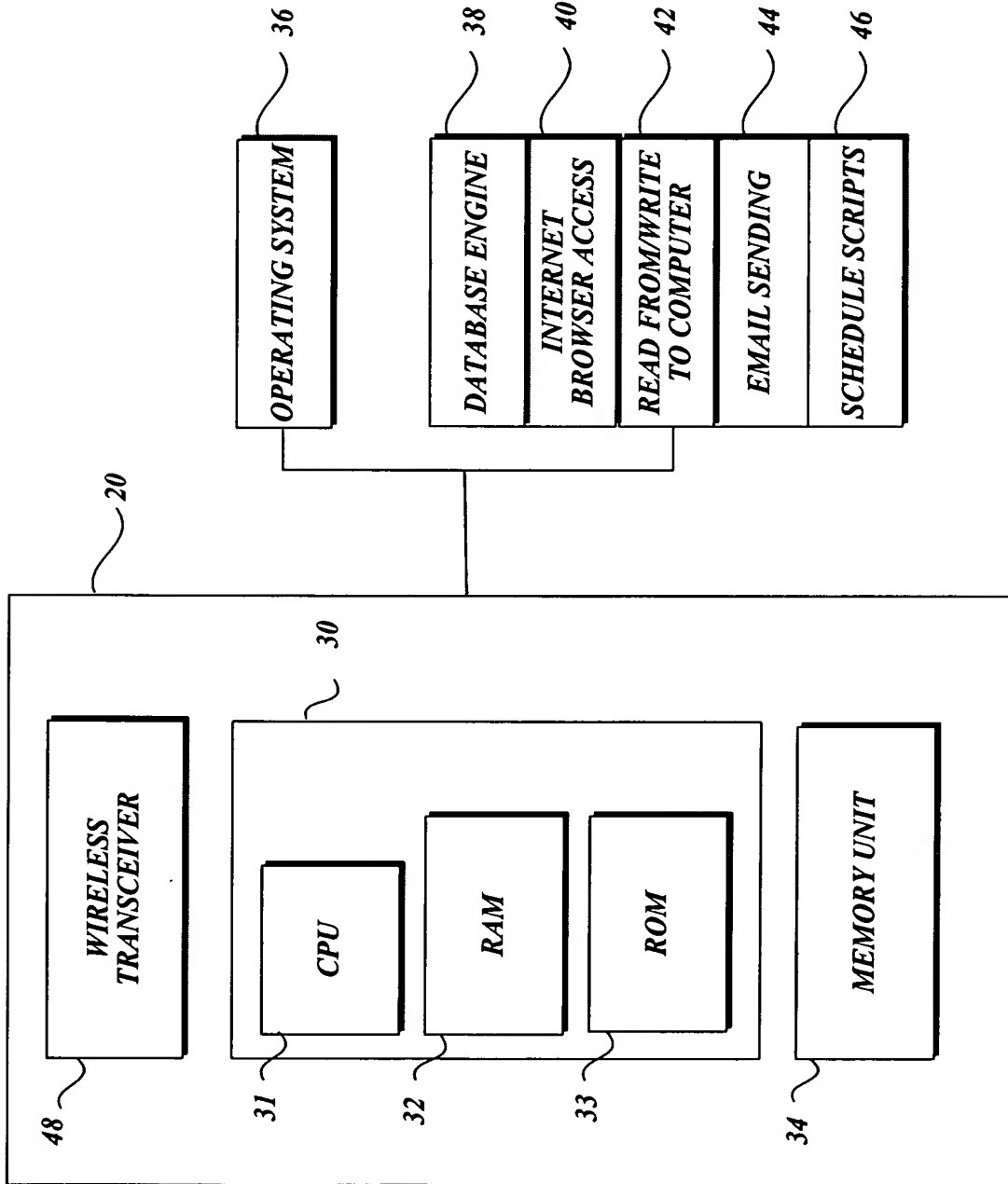


Fig. 2.

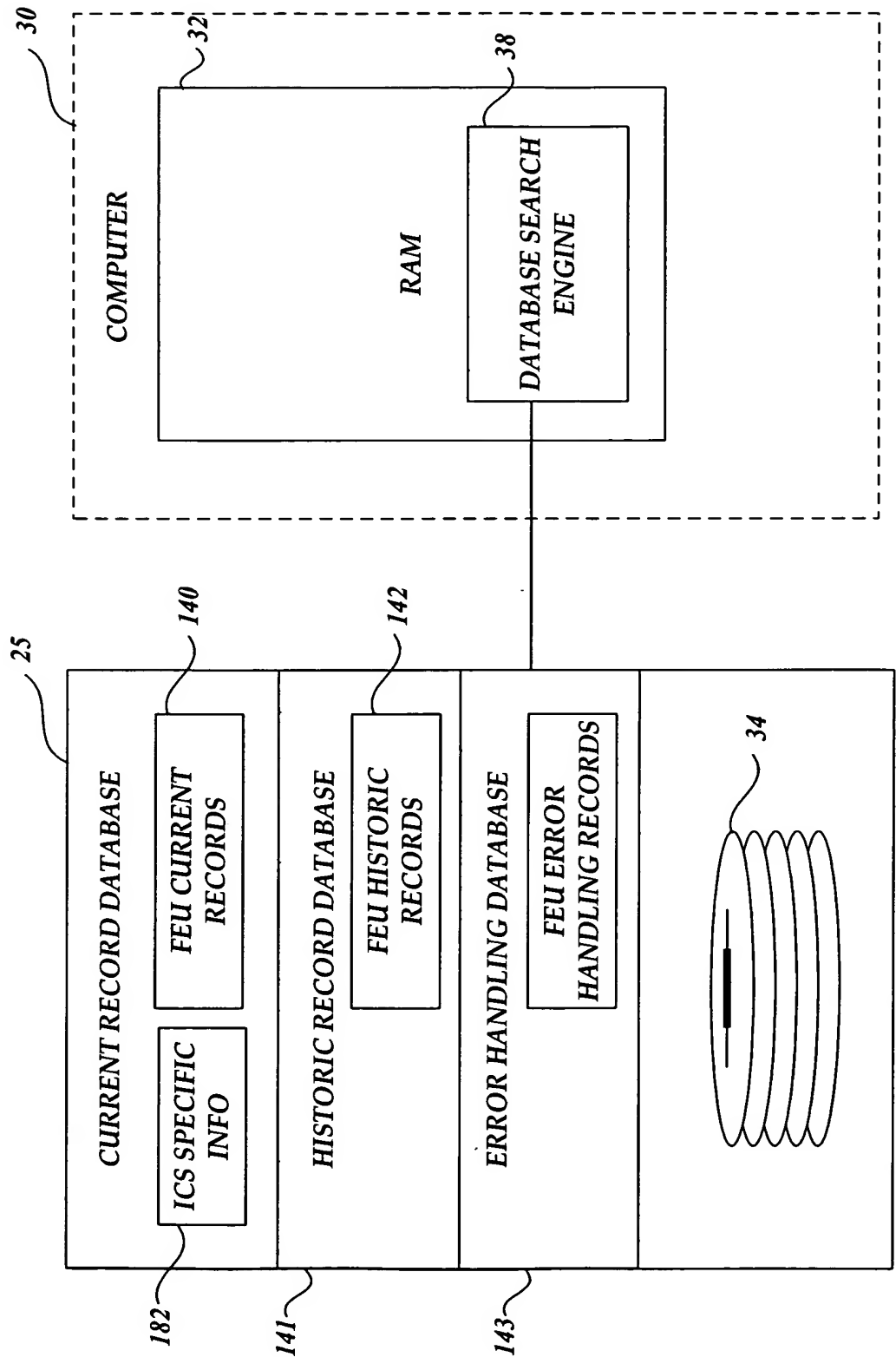


Fig.3.

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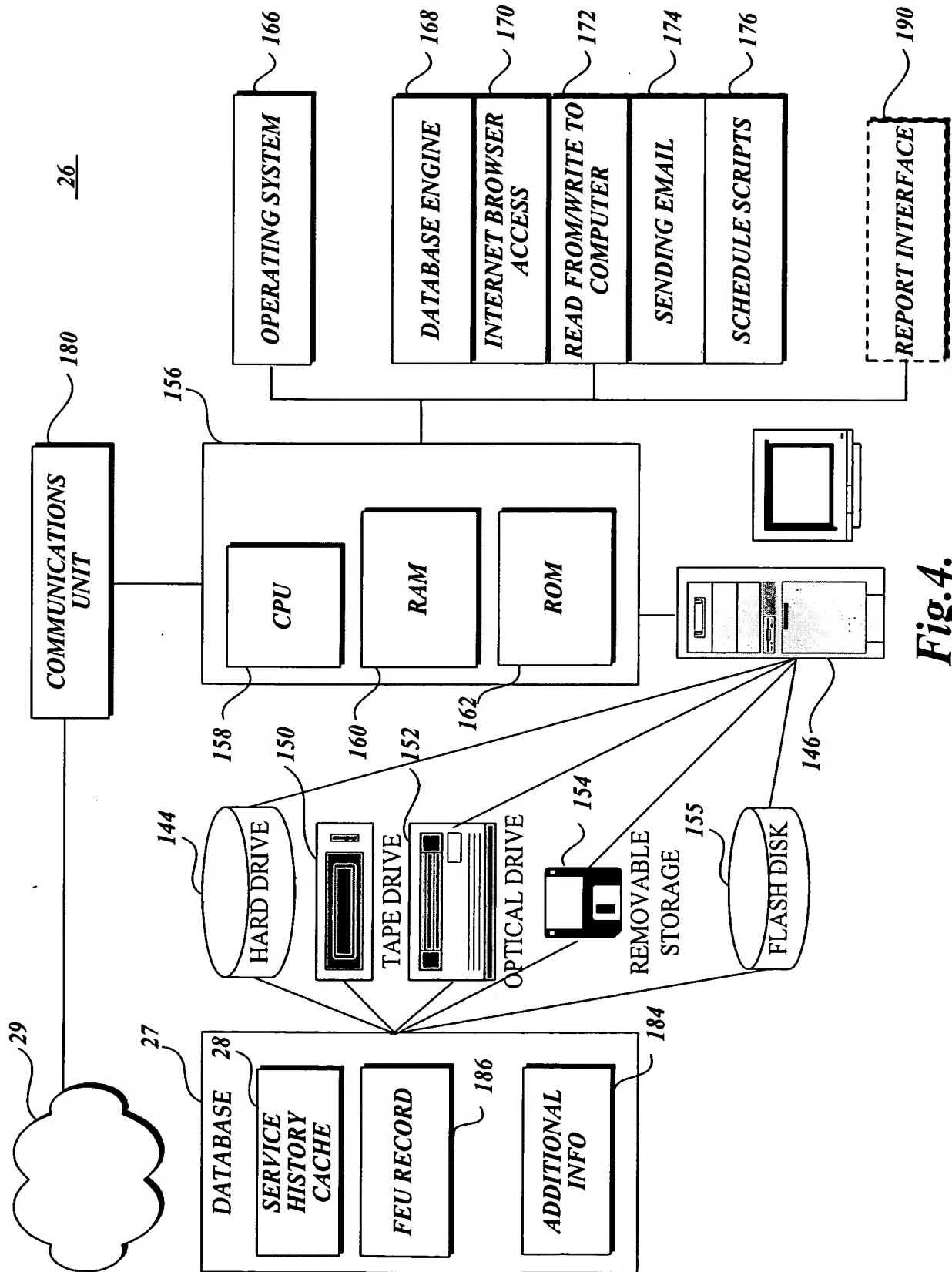


Fig.4.

5/45

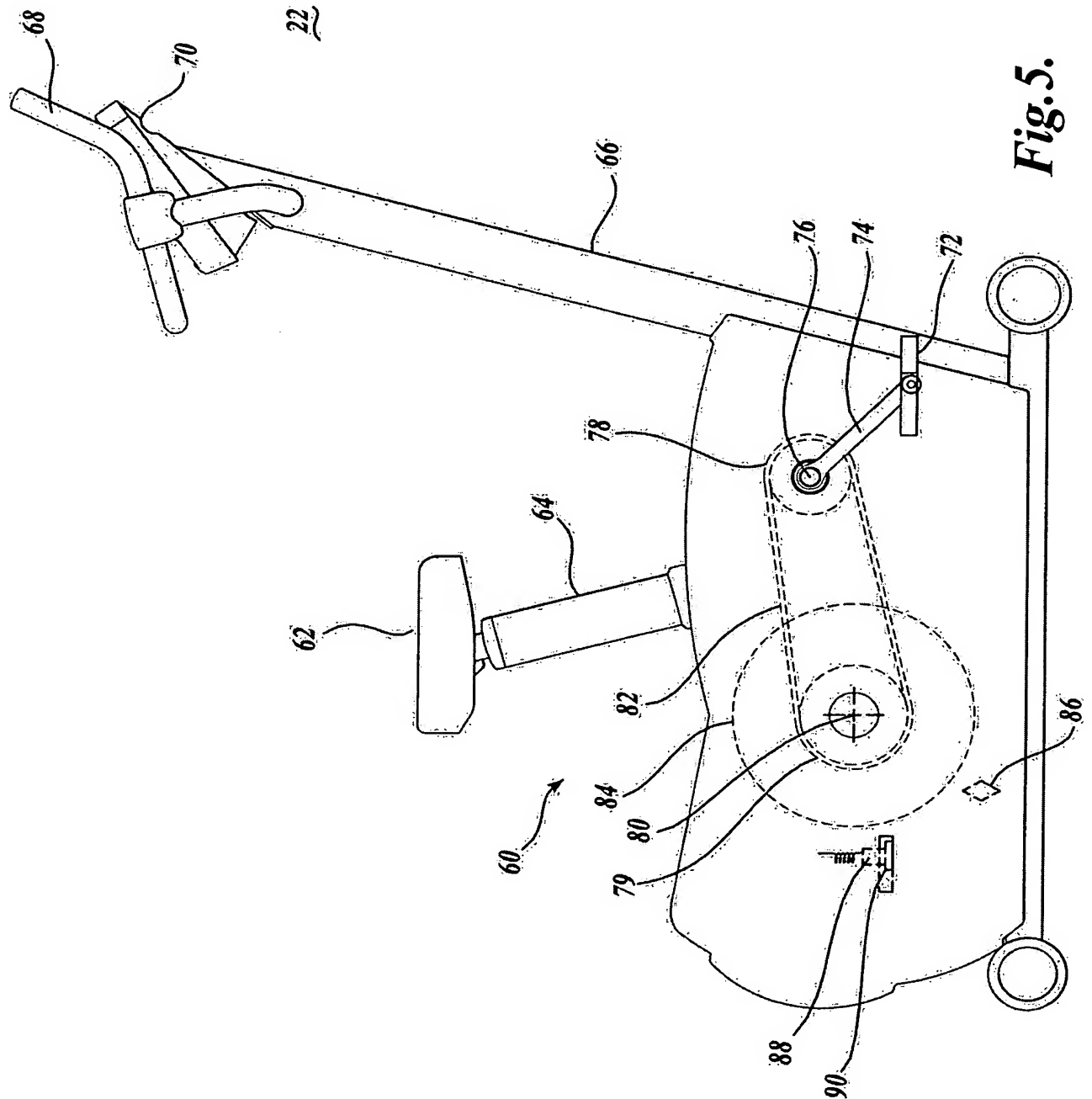
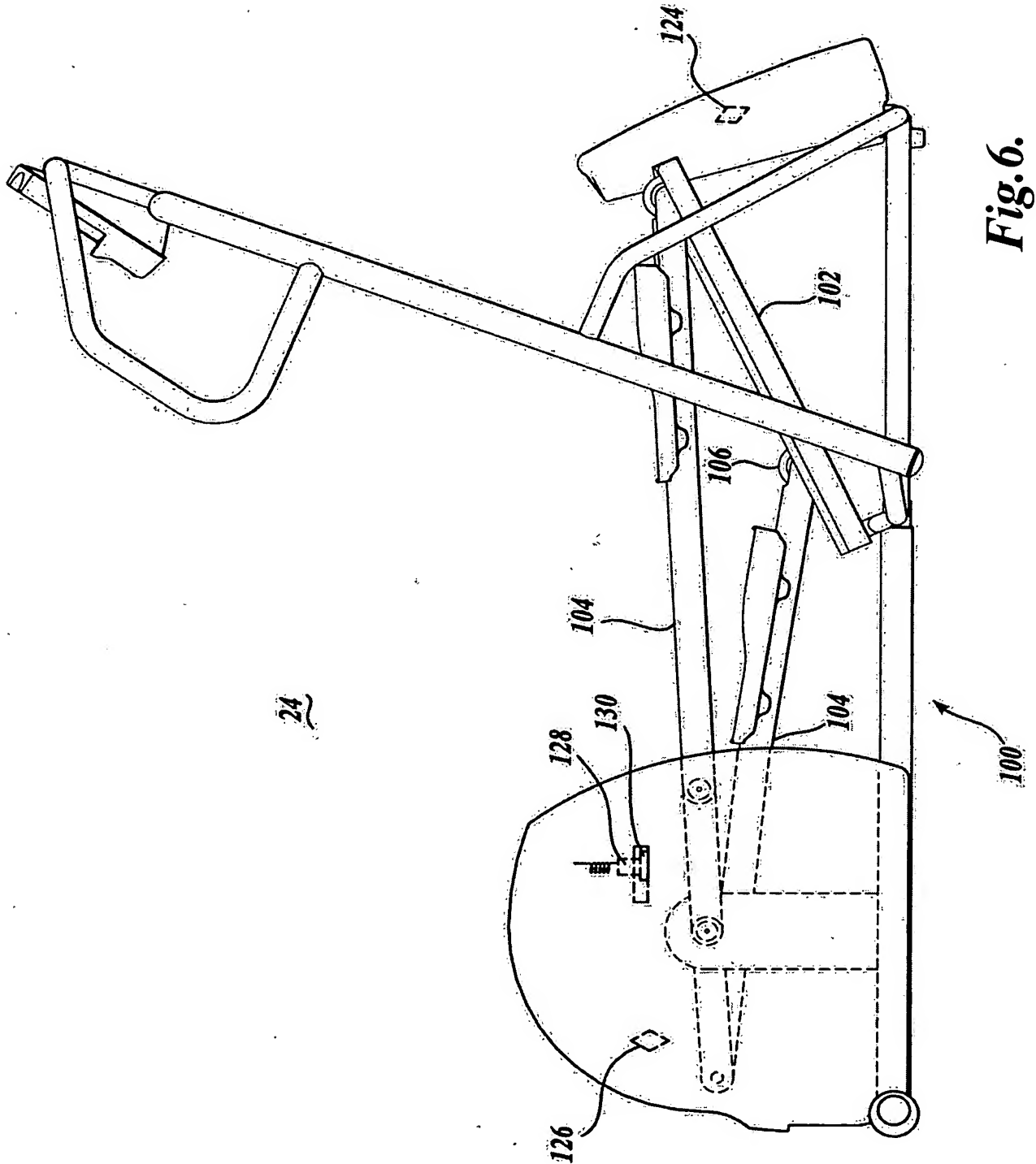


Fig. 5.



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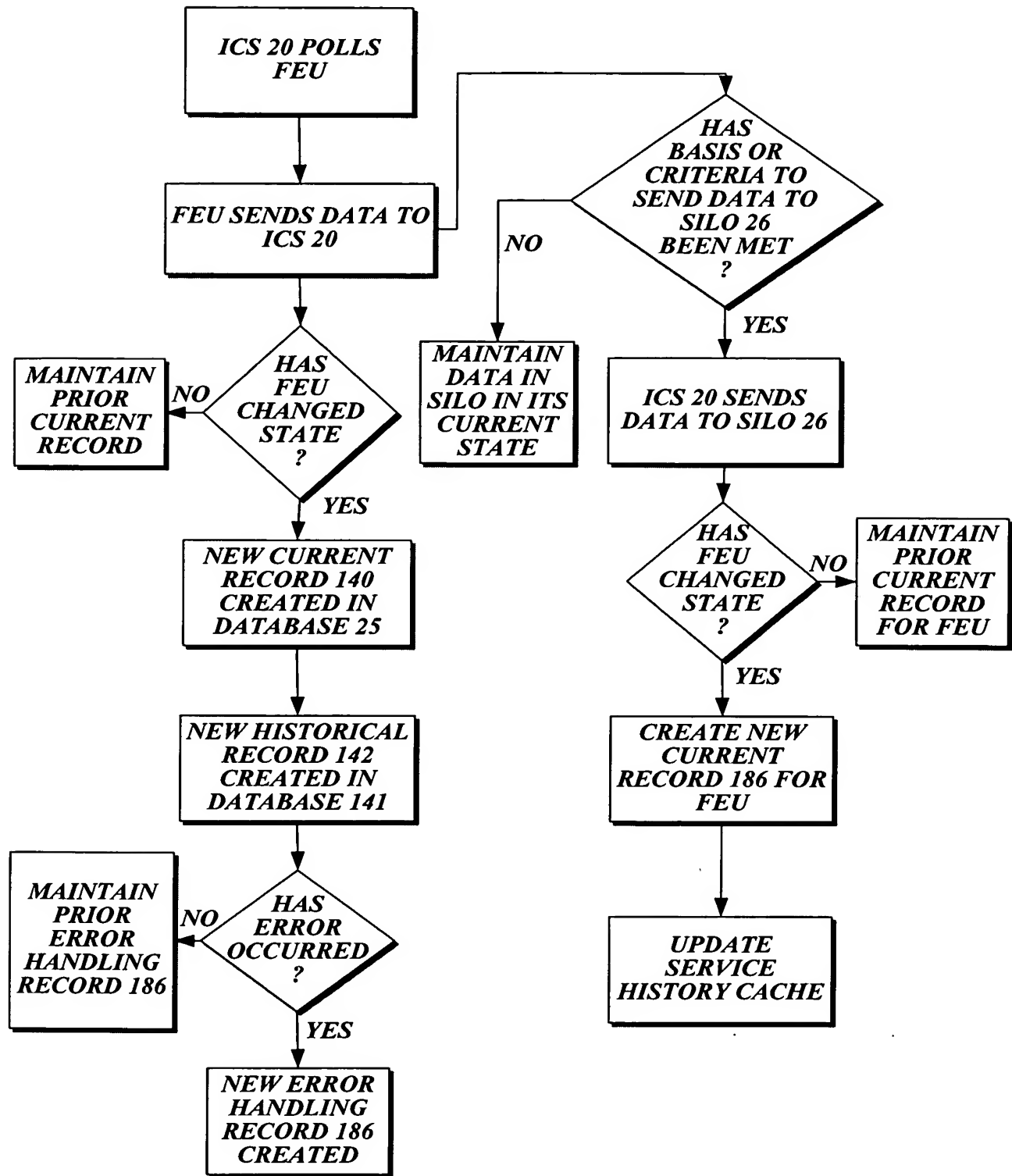


Fig. 7.

8/45

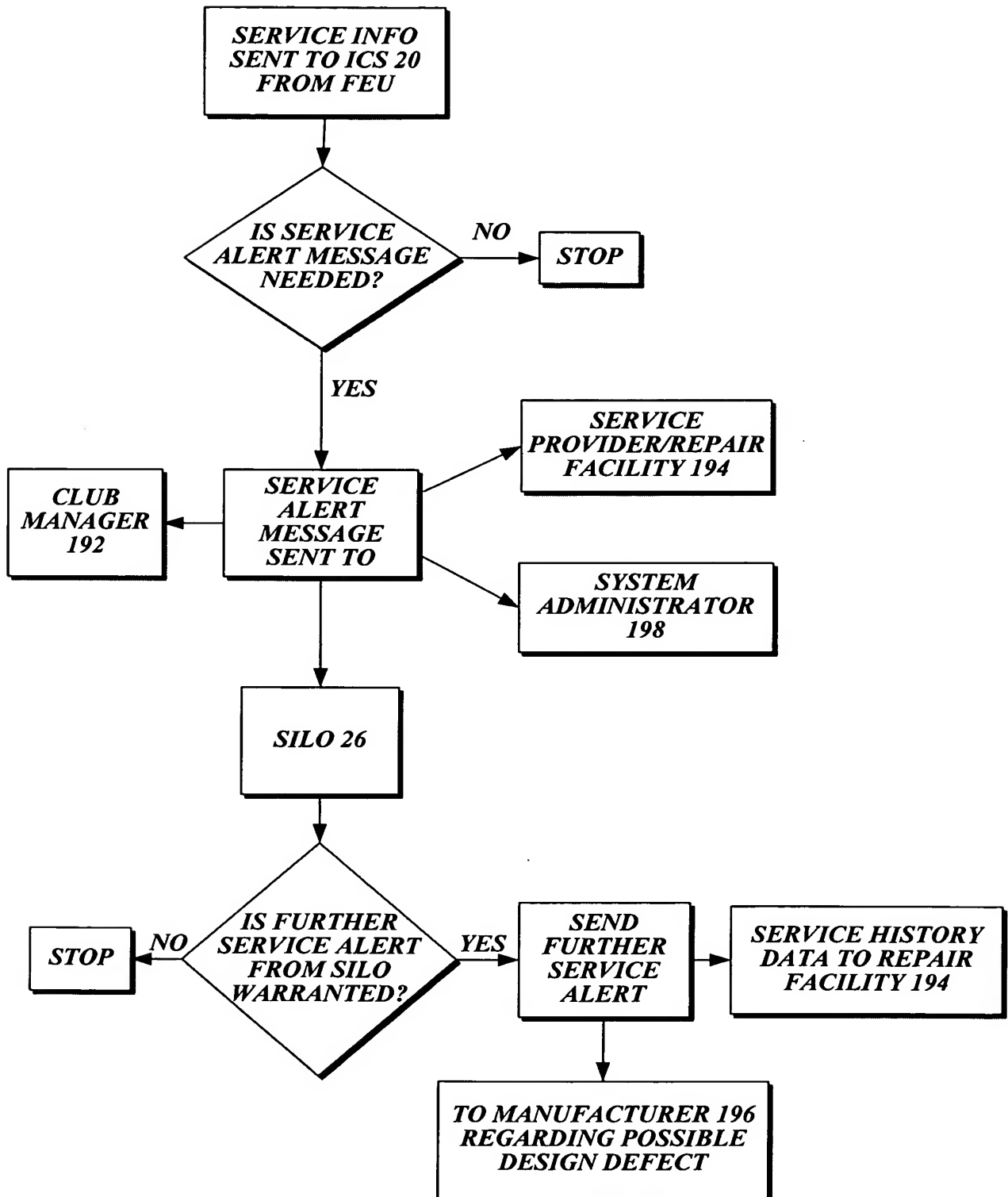


Fig.8.

9/45

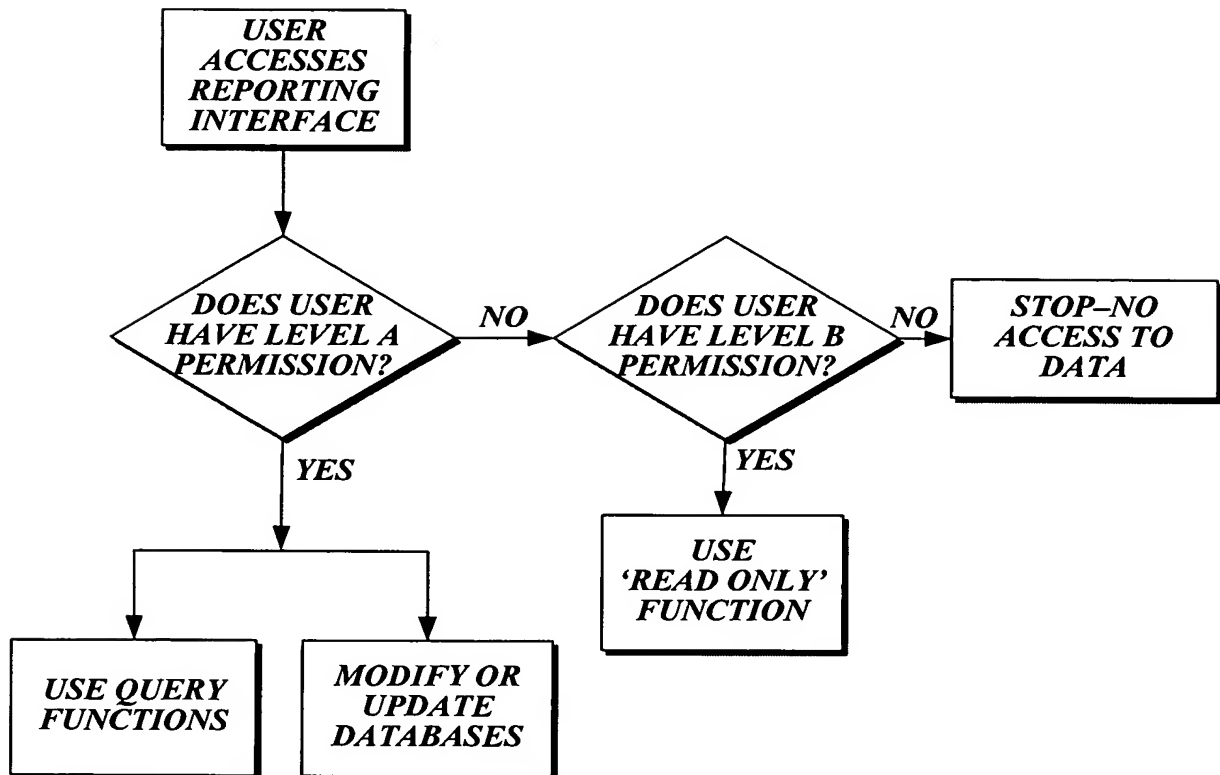


Fig. 8A.



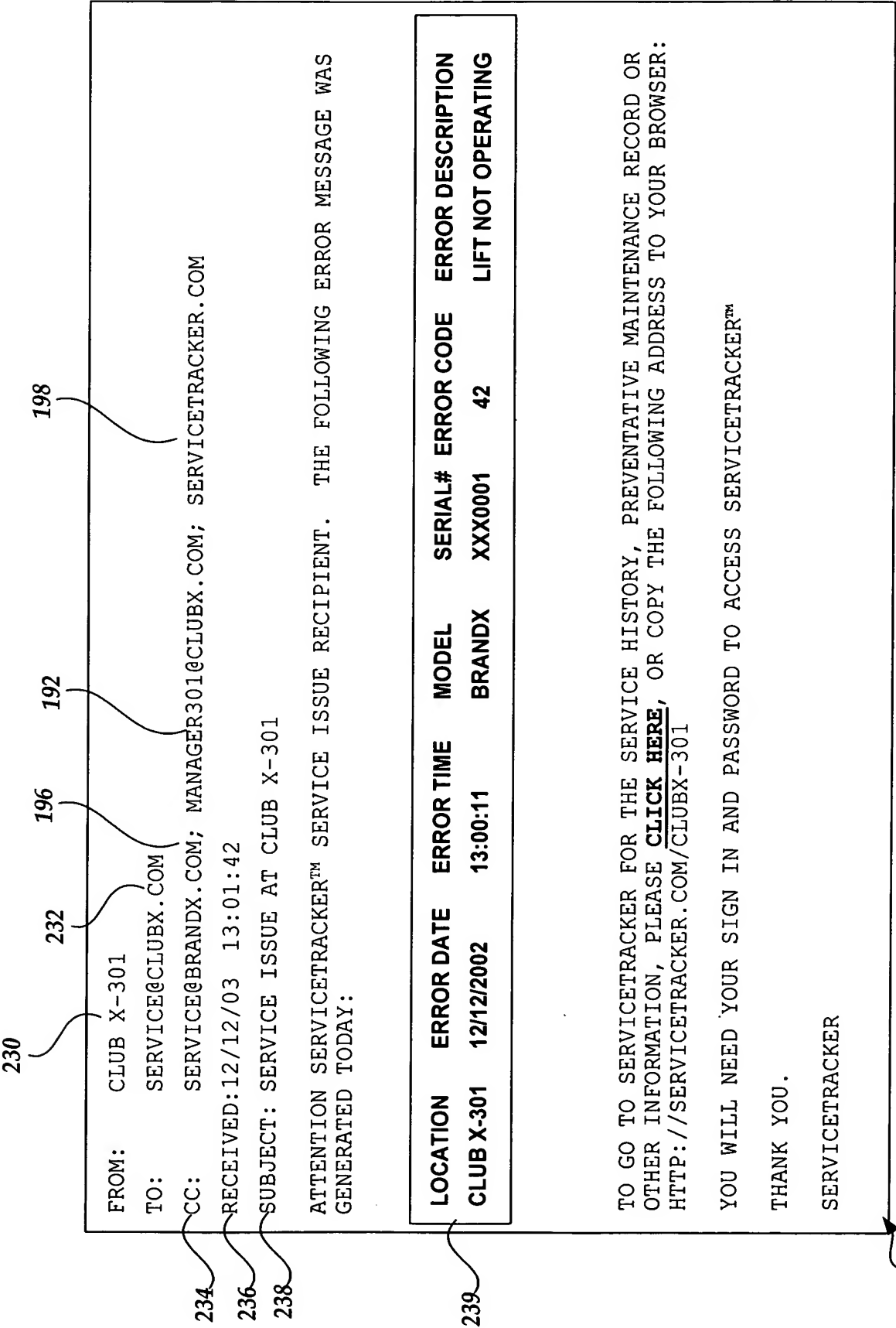


Fig.10.

12/45

PURCHASE HISTORY: QUERY		244	246
242 MANUFACTURERS:		CATEGORY:	252 CLUB X REGIONS/SITES:
<div>ALL BRAND W BRAND X BRAND Y BRAND Z</div>		<div>TREADMILLS BIKES CLIMBERS ELLIPTICALS OTHER</div>	<div>NORTHEAST SOUTHEAST WEST COAST CLUBX-301 CLUBX-201</div>
248 HOUR METER:		250 DISTANCE ODOMETER:	252 INSTALLATION DATES:
<div><input type="radio"/> GREATER THAN [] HOURS <input type="radio"/> ANY TIME</div>		<div><input type="radio"/> GREATER THAN [1] MILES <input type="radio"/> ANY DISTANCE</div>	<div>AFTER: MM [] / DD [] / YYYY [] BEFORE: MM [] / DD [] / YYYY []</div>
254 WARRANTEE EXPIRATION:		256 PRIMARY SORT:	
<div>AFTER: MM [] / DD [] / YYYY [] BEFORE: MM [] / DD [] / YYYY []</div>		<div>OLDEST INSTALLATION DATE OLDEST INSTALLATION DATE NEWEST INSTALLATION DATE MANUFACTURER CATEGORY</div>	
<div>GENERATE REPORT</div>			

Fig. 11.

13/45










PURCHASE HISTORY: RESULTS									
	260	262	264	266	268	270	272	274	
	INSTALL DATE	WARRANTY EXP. DATE	MFR.	MODEL/ TYPE	SITE/ LOCATION	HOUR ODOMETER	DISTANCE ODOMETER	VIEW SERVICE REPORT	
1	08/01/1997	08/01/2000	Y	1500HR	CLUB X - 301	22,440	89,608		
2	08/01/1997	08/01/2000	Y	1100	CLUB X - 200	17,890	71,561		
3	08/02/1997	08/02/2000	Y	1500HR	CLUB X - 301	22,471	89,884		
4	10/07/1998	10/07/2001	W	164I	CLUB X - 301	6,020	24,084		
5	10/10/1997	10/10/2000	W	164I	CLUB X - 301	21,078	84,312		
6	10/10/1997	10/10/2000	W	164I	CLUB X - 302	19,008	96,032		
7	10/10/1997	10/01/2000	W	164I	CLUB X - 017	10,972	43,888		
8	12/01/1998	12/01/2001	W	156	CLUB X - 086	5,002	20,008		
9	12/01/1998	12/01/2001	W	156	CLUB X - 086	17,520	68,080		

Fig. 12.

REAL TIME STATUS: QUERY

302

CLUB X REGIONS/SITES:

ALL
MIDWEST
SOUTH
NORTHEAST
SOUTHEAST

304

MANUFACTURERS:

ALL
BRAND W
BRAND X
BRAND Y
BRAND Z

306

PRODUCT CATEGORY:

ALL
TREADMILLS
BIKES
CLIMBERS
ELLIPTICALS

308

PRIMARY SORT:

OLDEST INSTALLATION DATE

310

SECONDARY SORT:


MANUFACTURER

GENERATE REPORT















Fig.13.

15/45

326

PRINT REPORT 

REAL TIME STATUS: RESULTS
 CURRENT MACHINE STATUS AT CLUB X-086

328	314	316	318	320	322	324	325
	MANUFACTURER	MODEL	CATEGORY	SERIAL #	ERROR STATUS	ERROR E-MAIL SENT	SEE SERVICE HISTORY
	BRAND W	156	TREADMILL	PR013	WAITING FOR SERVICE	01/07/2003 12:37:24	
	BRAND W	156	TREADMILL	PR014	--	--	
	BRAND W	156	TREADMILL	PR015	--	--	
	BRAND Y	1500HR	TREADMILL	09738	WAITING FOR SERVICE	01/06/2003 10:37:44	
	BRAND Y	1500HR	TREADMILL	09738	--	--	
	BRAND Y	1100	TREADMILL	09738	--	--	
	BRAND Y	1100	TREADMILL	09738	ERROR CLEARED	--	

312

Fig.14.

ACCESS THE SERVICE AND PREVENTATIVE MAINTENANCE RECORDS FOR ANY SPECIFIC PRODUCT USING THIS REPORT. FOR EXAMPLE, DETERMINE THE SERVICE HISTORY FOR THE BRAND X ROWER WITH SERIAL NUMBER PR013.

SEARCH BY SERIAL NUMBER:

SERIAL NUMBER:

▼ PR013

START DATE:

MM ▼

 /

DD ▼

 /

YYYY ▼

END DATE:

MM ▼

 /

DD ▼

 /

YYYY ▼

START SEARCH

SEARCH BY CLUB LOCATIONS BY ACCESSING REAL TIME STATUS REPORT:

REAL TIME STATUS QUERY

Fig.15.

UNIT SERVICE HISTORY

LOCATION: [SELECTED LOCATION] MANUFACTURER SERIAL NO.: [TEXT]

DATE RANGE: [SELECTED TIME SPAN] UNIT IDENTIFIER: [TEXT]

TOTAL HOURS: _____

TOTAL ODOMETER: _____

TOTAL HOURS DOWN-TIME	MANUFACTURER	PRODUCT CATEGORY	MODEL TYPE	SERIAL #	UNIT I.D. NO.	INSTALLATION DATE	LOCATION	OWNER I.D. NO.	SERVICER NAME	SERVICER ACCT. #
6	BRAND W	TREADMILL	954	PU074		12/13/02	CLUB X-301	71102	BILLY BOB	231423423

WARRANTY EXPIRATION DATE

12/13/02	12/13/02	12/13/02	12/13/02	12/13/02	12/13/02
----------	----------	----------	----------	----------	----------

LABOR

12/13/02	12/13/02	12/13/02	12/13/02
----------	----------	----------	----------

MOTOR

12/13/02	12/13/02	12/13/02
----------	----------	----------

VIEW/ADD SERVICE RECORD NOTES

DATE	TIME	ERROR CODE	PM RECOMM.	ERROR DESCRIPTION	HOUR METER	ODO-METER	ALERT SET	PM STATUS	ACKNOWLEDGED BY:
7/13/03	20:00	XX		SERVICE ISSUE DESCRIPTION	2222:23	8800	NO	--	BUCK JONES
5/1/03	08:00	XX	CS	SERVICE ISSUE DESCRIPTION	900:00	3500	--	COMPLETE	BUCK JONES
12/13/02	16:00		--	INSITE INSTALLATION	289:23	1152	YES	--	
6/1/02	12:00		CS	FEU INSTALLATION	00:00	0	--	POST-PONED	

PM RECOMMENDATION KEY: FD - FLIP DECK; RW = REFILL WAX; CS = CLEAN SURFACES; V = VACUUM; WD = WAX DECK.

Fig. 16.

18/45

PEAK TIMES/USAGE: QUERY

410

MANUFACTURERS:

ALL
BRAND W
BRAND X
BRAND Y
BRAND Z

408

PRODUCT CATEGORY:

ALL
TREADMILLS
BIKES
CLIMBERS
ELLIPTICALS

402

CLUB X REGIONS/SITES:

SOUTH
NORTHEAST
SOUTHEAST
WEST COAST
CLUBX-301

406

DAY OF WEEK:

TUESDAY
WEDNESDAY
THURSDAY
FRIDAY
SATURDAY

404

QUERY DATES:

AFTER: MM / DD / YYYY
BEFORE: MM / DD / YYYY

412

MODELS: (

ALL
146
156
1500
#####

GENERATE REPORT

Fig. 17.

400

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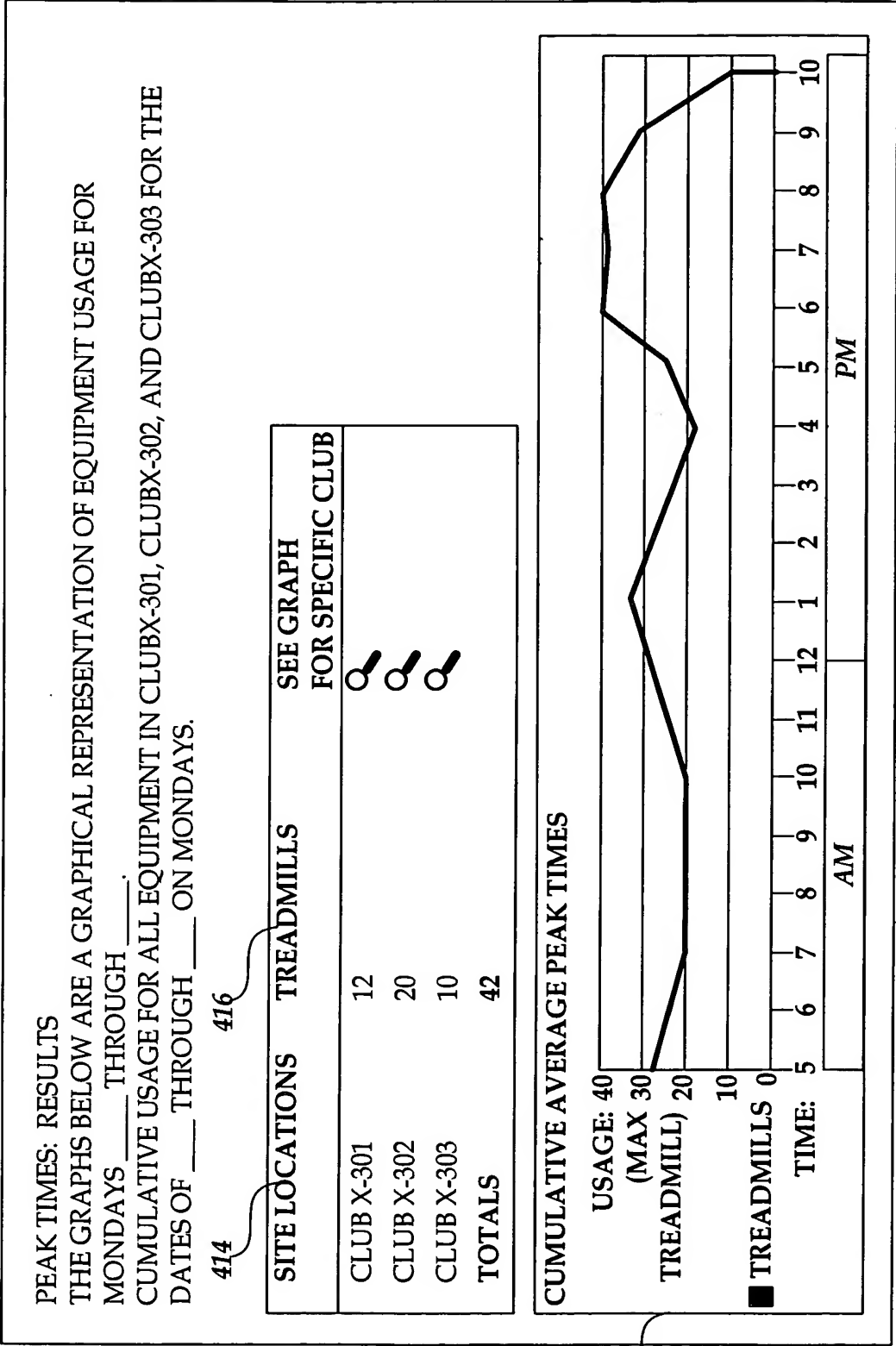


Fig.18.

413

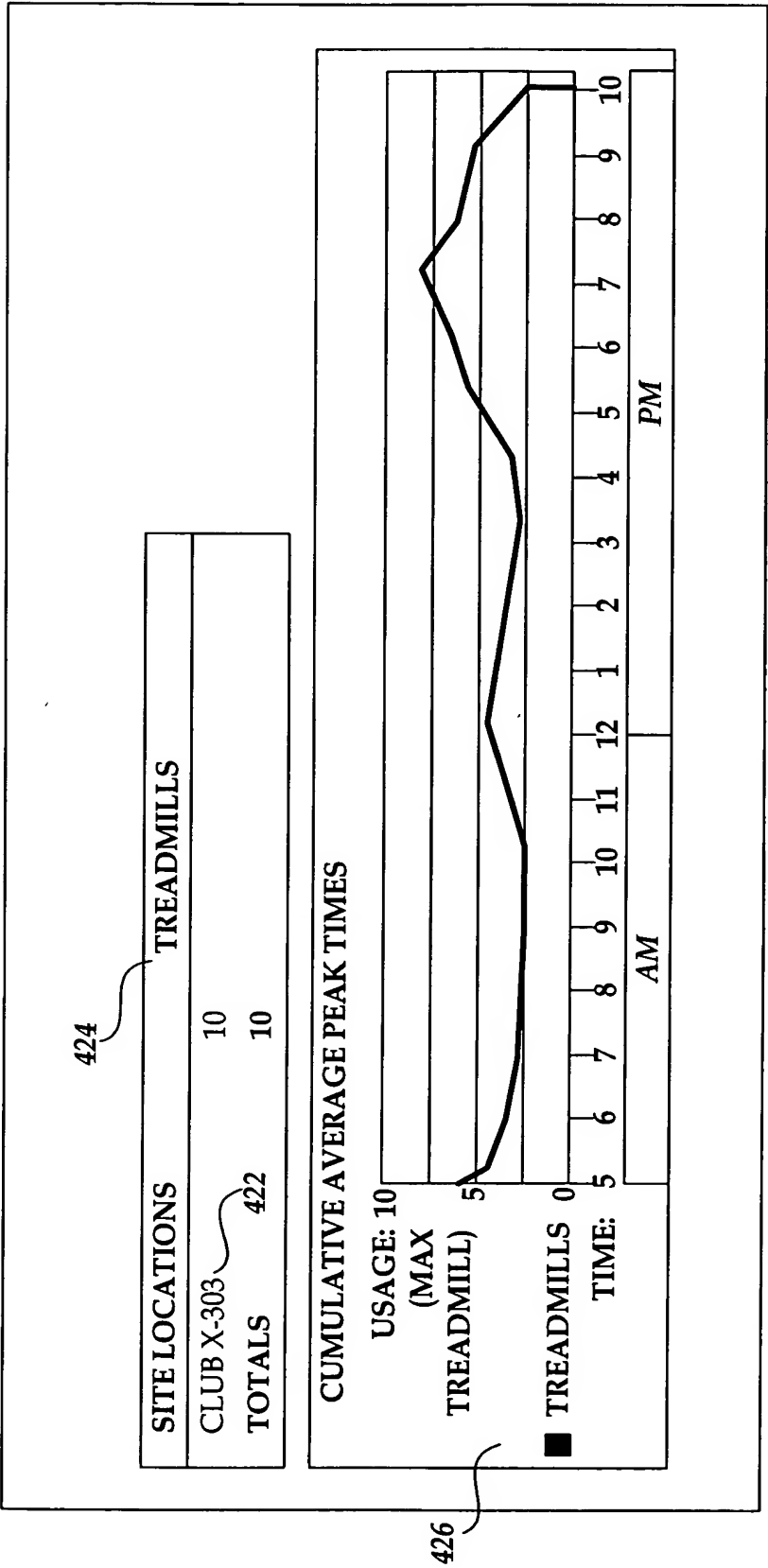


Fig. 19.

PRODUCT POPULARITY: QUERY

MANUFACTURERS:

PRODUCT CATEGORY:

MODELS:

442

444

446

ALL

BRAND W

BRAND X

BRAND Y

BRAND Z

TREADMILLS

BIKES

CLIMBERS

ELLIPTICALS

OTHER

ALL

MODEL W 156

MODEL W 146

MODEL 1580

#####

448

450

452

CLUB X REGIONS/SITES:

DAY OF WEEK:

QUERY DATES:

WEST COAST

CLUBX-301

CLUBX-201

CLUBX-101

CLUBX-001

ALL

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

AFTER:

BEFORE:

MM

DD

YY

MM

DD

YY

GENERATE REPORT

Fig.20.

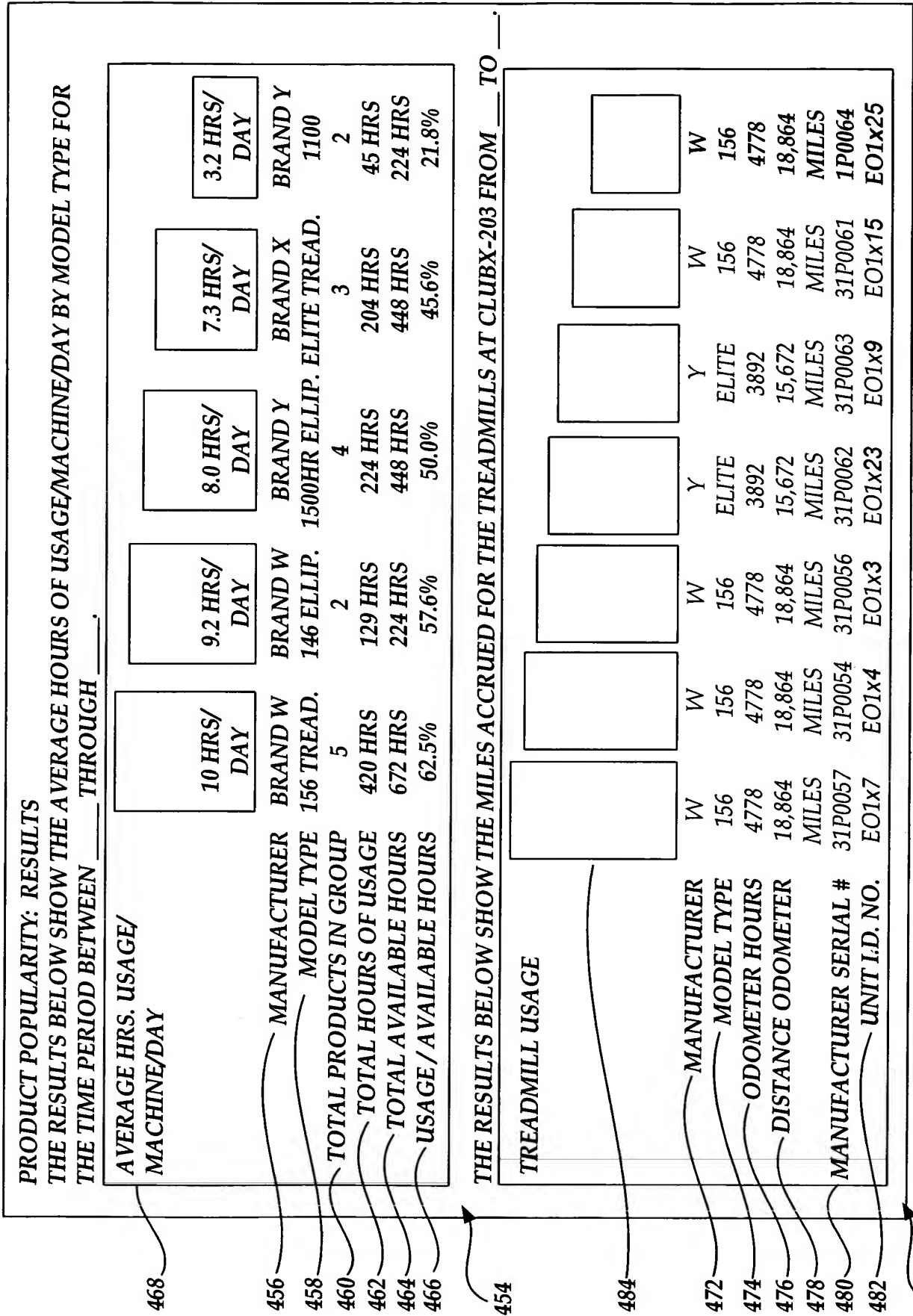


Fig. 21.

23/45

PREVENTATIVE MAINTENANCE TRACKING: QUERY

492 CLUB X REGIONS/SITES: 494 PRODUCT CATEGORY: 500 MAINTENANCE SIGN OFF:

ALL
MIDWEST
SOUTH
NORTHEAST
SOUTHEAST

ALL
TREADMILLS
BIKES
CLIMBERS
ELLIPTICALS

ALL
SIGNED BY MANAGER
UNSIGNED BY MANAGER
#####

PRIMARY SORT:
OLDEST INSTALLATION
DATE

SECONDARY SORT:
MANUFACTURER

496 OLDEST INSTALLATION DATE
NEWEST INSTALLATION
DATE
MANUFACTURER
CATEGORY

498 GENERATE REPORT

490

Fig. 22.

524

512

511

24/45

PREVENTATIVE MAINTENANCE TRACKING: RESULTS PREVENTATIVE MAINTENANCE FOR CLUBX-03 AS OF XX/XX/XXXX.									
PM RECOMMENDATION KEY: FD - FLIP DECK; RW = REFILL WAX; CS = CLEAN SURFACES; V = VACUUM; WD = WAX DECK.									
MANU- FACTURER	TYPE	MODEL	OWNER DESCRIPTION	SERIAL #	INSTALL DATE	USAGE HOURS	MILES/ STRIDES	PM RECOMM.	VIEW SERVICE REPORT
BRAND W	ELLIPTICAL	146	EOIx7	31P0057	01/15/02	5000.33 HRS	701,120	CS	
BRAND W	ELLIPTICAL	146	EOIx9	31P0058	01/15/02	806.00 HRS	125,736	CS	
BRAND W	ELLIPTICAL	146	EOIx4	31P0154	01/15/02	6006.34 HRS	750,750	CS	
BRAND Y	ELLIPTICAL	1500HR	EOIx1	31P0059	01/15/02	4701.64 HRS	705,150	CS	
BRAND Y	ELLIPTICAL	1500HR	EOIx2	31P0062	01/15/02	3201 HRS	512,160	CS	
BRAND W	TREADMILL	156	EOIx23	31P0117	01/15/02	3488 HRS	10,200	FD, CS	
BRAND W	TREADMILL	156	EOIx15	31P0051	01/15/02	4004.04 HRS	12,012	FD, CS	
BRAND W	TREADMILL	156	EOIx14	31P0070	01/15/02	5006.34 HRS	15,018	FD, CS	
BRAND Y	TREADMILL	1500HR	EOIx9	31P0062	01/15/02	3002.34 HRS	9,006	FD, CS	

501

Fig. 23.

25/45

UNIT WORKOUT HISTORY: QUERY

514

MANUFACTURERS:

ALL
BRAND W
BRAND X
BRAND Y
BRAND Z

515

CATEGORY:

ALL
TREADMILLS
BIKES
CLIMBERS
ELLIPTICALS

516

CLUB X REGIONS/SITES:

ALL
MIDWEST
SOUTH
NORTHEAST
SOUTHEAST

518

QUERY DATES:

AFTER: MM ▾ / DD ▾ / YYYY ▾

BEFORE: MM ▾ / DD ▾ / YYYY ▾

520

PRIMARY SORT:

OLDEST INSTALLATION DATE ▾
OLDEST INSTALLATION DATE
NEWEST INSTALLATION DATE
MANUFACTURER
CATEGORY

GENERATE REPORT

513

Fig.24.

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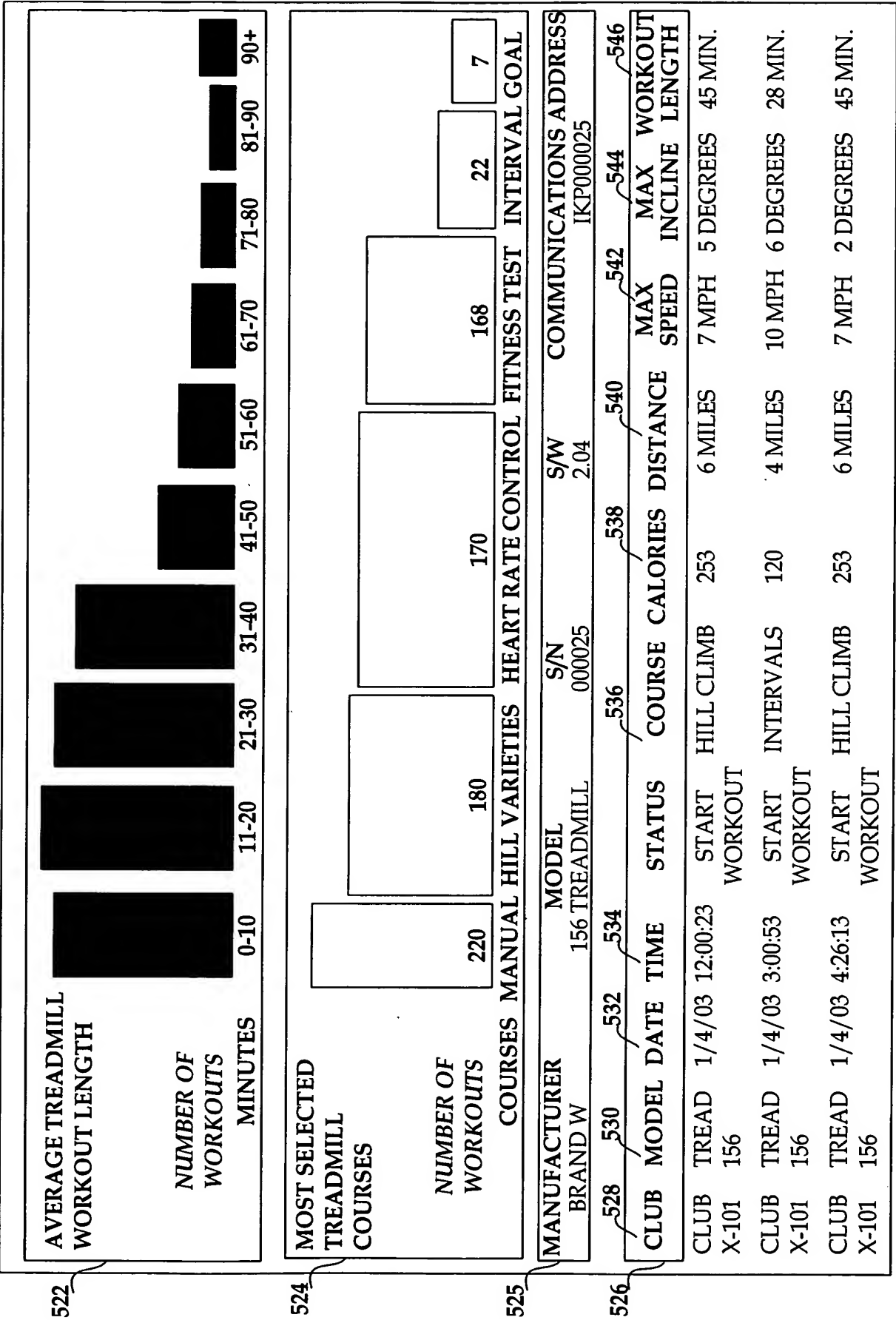


Fig.25.

27/45

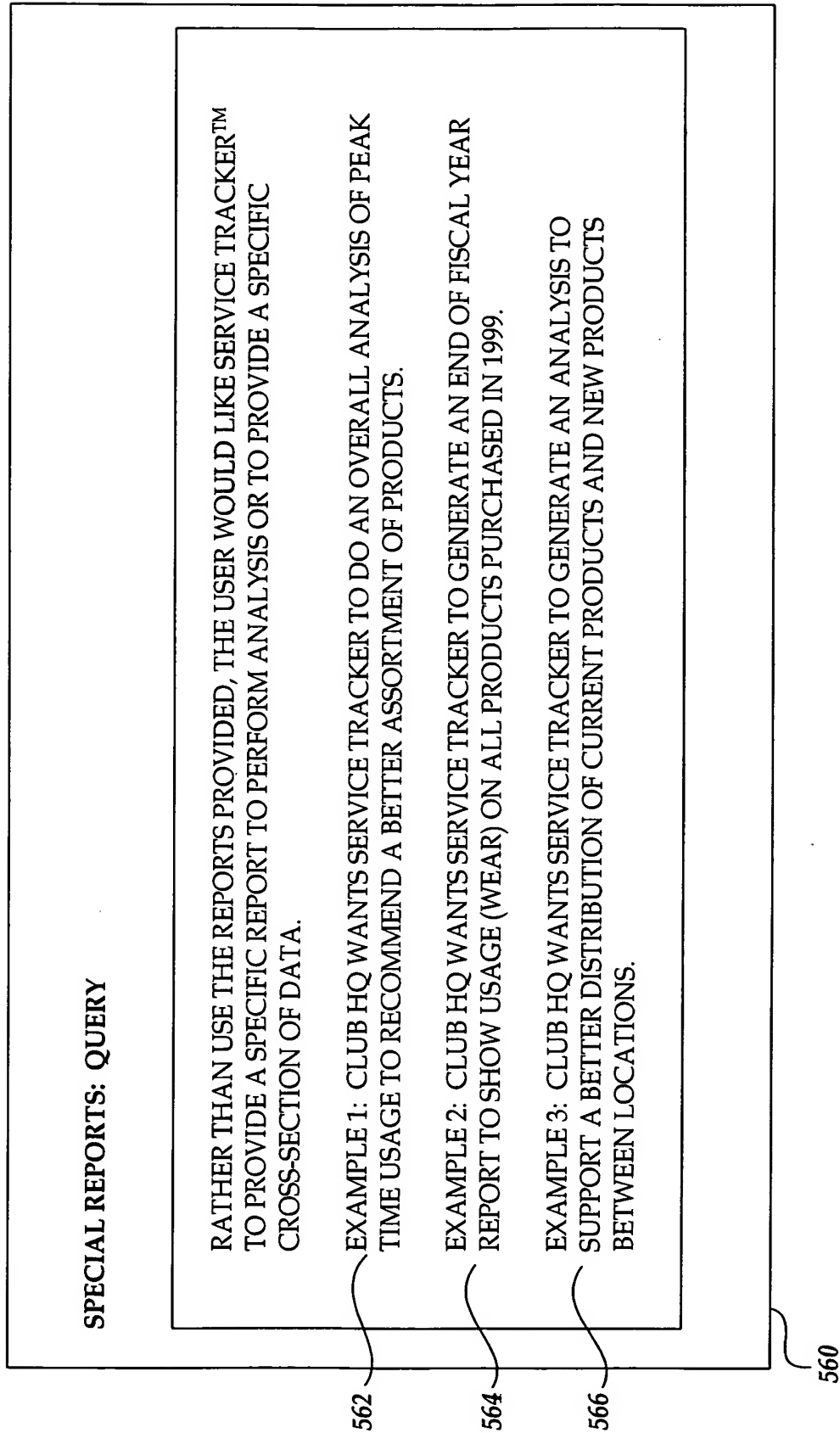


Fig.26.

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TROUBLESHOOTING SERVICES:
TROUBLESHOOTING SERVICES CAN HELP YOU FIND MORE INFORMATION ABOUT THE MOST COMMON MAINTENANCE AND SERVICE ISSUE FOR BRAND X COMMERCIAL EQUIPMENT. STARTING FROM THIS PAGE, YOU WILL BE ABLE TO FIND A KNOWLEDGE BASE OF KNOWN ISSUES AND THEIR RECOMMENDED ACTIONS, AS WELL AS THE RESOURCES TO CONTACT A SERVICE TECHNICIAN OR ORDER PARTS.

FOR MORE PRODUCT INFORMATION AND A DIAGRAM OF PARTS, PLEASE CHOOSE ONE OF THE RED FEATURE AREAS FROM THE PRODUCT.

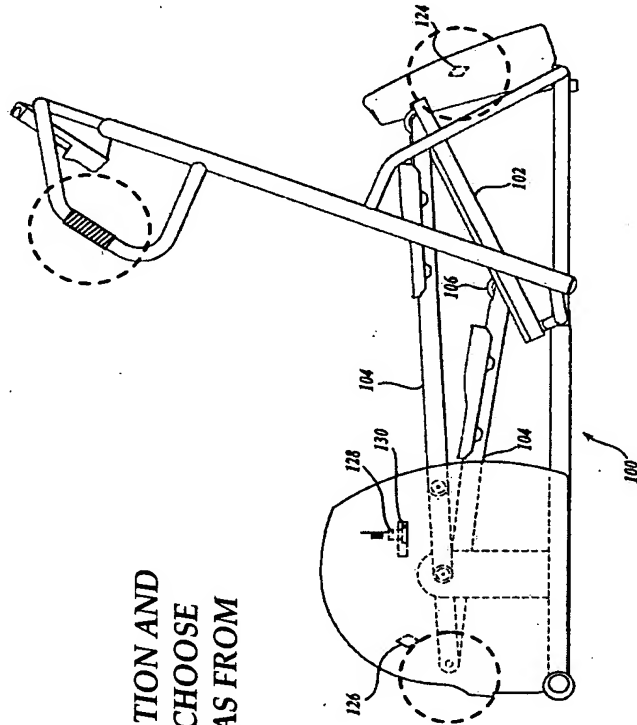


Fig.27.

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ALL UNIT STATUS DISPLAYING RECORDS 1 THROUGH 21 OF 21 RECORDS FOUND						
MODEL	TYPE	I.D. NO.	CURRENT STATUS	CURRENT ERROR STATUS	ERROR E-MAIL SENT	LAST REPLY
156	EFX	E007	ACTIVE	--	--	10/9/2002 12:37:24
166	TREAD	T012	UNLINKED	--	--	10/9/2002 12:37:32
146	EFX	E010	IDLE	--	--	10/9/2002 12:37:43
156	EFX	E101	ACTIVE	--	--	10/9/2002 12:37:32
156	TREAD	T121	ACTIVE	--	--	10/9/2002 12:37:51
156	TREAD	T056	ERROR	26 - TREAD ERROR; ERRATIC SPEED SENSOR	YES	10/9/2002 12:36:05
134	EFX	E037	ACTIVE	--	--	10/9/2002 12:36:34
156	EFX	E019	IDLE	--	--	10/9/2002 12:36:45
146	EFX	E026	ACTIVE	--	--	10/9/2002 12:36:48
134	TREAD	T087	ACTIVE	--	--	10/9/2002 12:36:52

Fig. 28.

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UNIT STATUS

MODEL:	156
TYPE:	EFX
ID NO.:	E007
SW VERSION:	0.17
SERIAL NUMBER:	31P0057
COMMUNICATIONS ADDRESS:	0050670F05FD
LAST HEARD FROM:	10/9/2002 12:35:22
ODOMETER:	288,098 STRIDES
HOUR METER:	8,000
ERROR CODE:	-

SHOW SERVICE HISTORY BY DATE:

SELECT START DATE:

- NO SELECTION -

SELECT END DATE:

- NO SELECTION -

VIEW HISTORY

ENTER PROBLEM DESCRIPTION:

SUBMIT

598

600

602

604

606

608

610

612

614

616

596

618

620

622

Fig. 29.

UNIT SERVICE HISTORY							
626 MODEL		628 S/N	630 S/W	632 I.D. NO.	634 COMMUNICATIONS ADDRESS		
156		31P0057	0.17	E007	0050670F05FD		
636 DATE		638 TIME	640 STATE	642 HOUR METER	644 ODOMETER	646 ERROR CODE	648 E-MAIL SENT
09/5/2002		14:06:27	ACTIVE	8,000	567,098 STRIDES	-	-
09/8/2002		04:16:22	MAINTENANCE RECOMMENDED	9,100	789,098 STRIDES	-	-
10/5/2002		20:22:03	ACTIVE	9,500	1,345,504 STRIDES	-	-

624

Fig.30.

32/45

PREVENTATIVE MAINTENANCE REPORT FOR: 10/11/03										MY CLUB - LOCATION									
MODEL	TYPE	I.D.NO.	SERIAL #	INSTALL DATE	USAGE HOURS	MILES/ STRIDES	MAINT. STATUS	DATE		MODEL	TYPE	I.D.NO.	SERIAL #	INSTALL DATE	USAGE HOURS	MILES/ STRIDES	MAINT. STATUS	DATE	
156	EFX	E007	31P0057	01/15/02	5000.33 HRS	44684	POSTPONED	06/05/02		156	EFX	E007	31P0057	01/15/02	5000.33 HRS	44684	POSTPONED	06/05/02	
166	TREADMILL	T012	31P0058	01/15/02	806.00 HRS	7984	POSTPONED	06/05/02		166	TREADMILL	T012	31P0058	01/15/02	806.00 HRS	7984	POSTPONED	06/05/02	
146	EFX	E010	31P0154	01/15/02	6006.34 HRS	6558434	COMPLETED	06/05/02		146	EFX	E010	31P0154	01/15/02	6006.34 HRS	6558434	COMPLETED	06/05/02	
156	EFX	E101	31P0059	01/15/02	4701.64 HRS	4268467	COMPLETED	06/05/02		156	EFX	E101	31P0059	01/15/02	4701.64 HRS	4268467	COMPLETED	06/05/02	
156	TREADMILL	T121	31P0062	01/15/02	76606.34 HRS	65952	POSTPONED	07/15/02		156	TREADMILL	T121	31P0062	01/15/02	76606.34 HRS	65952	POSTPONED	07/15/02	
156	TREADMILL	T056	31P0117	01/15/02	6606.34 HRS	56784	COMPLETED	07/15/02		156	TREADMILL	T056	31P0117	01/15/02	6606.34 HRS	56784	COMPLETED	07/15/02	
134	EFX	E037	31P0051	01/15/02	4004.04 HRS	3058234	COMPLETED	07/15/02		134	EFX	E037	31P0051	01/15/02	4004.04 HRS	3058234	COMPLETED	07/15/02	
156	EFX	E014	31P0070	01/15/02	5006.34 HRS	5098456	COMPLETED	07/15/02		156	EFX	E014	31P0070	01/15/02	5006.34 HRS	5098456	COMPLETED	07/15/02	
146	EFX	E026	31P0062	01/15/02	3002.34 HRS	2048154	COMPLETED	07/15/02		146	EFX	E026	31P0062	01/15/02	3002.34 HRS	2048154	COMPLETED	07/15/02	
134	TREADMILL	T087	31P0042	01/15/02	2001.31 HRS	12984	COMPLETED	07/15/02		134	TREADMILL	T087	31P0042	01/15/02	2001.31 HRS	12984	COMPLETED	07/15/02	

Fig. 31.

33/45

CURRENT USAGE									
MODEL	TYPE	I.D.NO.	STATUS	CURRENT SPEED	CURRENT INCLINE	CURRENT RESISTANCE	CURRENT COURSE		
156	EFX	E007	ACTIVE	104 STRIDES/ MIN.	12% GRADE	1	MANUAL		
134	EFX	E212	ACTIVE	44 STRIDES/ MIN.	2% GRADE	1	CROSS- TRAINING		
154	TREADMILL	T316	ACTIVE	14 MILES/HR	8% GRADE	3	INTERVAL		
146	EFX	E101	ACTIVE	124 STRIDES/ MIN.	4% GRADE	2	GLUTEALS		
146	EFX	E010	ACTIVE	155 STRIDES/ MIN.	4% GRADE	1	GLUTEALS		
166	TREADMILL	T012	UNLINKED	--	--	--	--		
156	TREADMILL	T121	ACTIVE	10 MILES/HR	7% GRADE	--	GOAL		
146	EFX	E026	IDLE	--	--	--	--		
156	EFX	E019	ACTIVE	14 STRIDES/ MIN.	0% GRADE	3	GLUTEALS		
156	EFX	E056	ACTIVE	120 STRIDES/ MIN.	5% GRADE	2	CROSS- TRAINING		

Fig.32.

UNIT USAGE DETAIL

MODEL:

TYPE:

SERIAL NUMBER:

I.D. NO:

SW VERSION:

HOUR METER:

ODOMETER:

STATUS:

ERROR CODE:

CURRENT SPEED:

CURRENT INCLINE:

CURRENT RESISTANCE:

156

EFX

000025

E007

2.04

2954

22521 MILES

ACTIVE

-

104 STRIDES/MIN.

12% GRADE

1

SELECT HISTORY BY DATE:

SELECT START DATE:

SELECT END DATE:

VIEW HISTORY

770

772

773

ENTER UNIT DESCRIPTION:

774

ENTER DESCRIPTION

Fig.33.

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UNIT USAGE HISTORY						
MODEL	S/N	S/W	COMMUNICATIONS ADDRESS			
156	000025	2.04	IKP000025			
DATE	TIME	STATUS	COURSE	WORKOUT CALORIES	WORKOUT DISTANCE	WORKOUT TIME
10/10/2002	20:22:03	START WORKOUT	MANUAL	490	6021 STRIDES	48 MIN.
10/10/2002	14:30:00	START WORKOUT	CROSS-COUNTRY	350	4021 STRIDES	32 MIN.
10/10/2002	13:12:54	START WORKOUT	WEIGHT LOSS	650	7567 STRIDES	58 MIN.
10/10/2002	11:09:19	START WORKOUT	MANUAL	220	2001 STRIDES	14 MIN.
10/10/2002	10:22:03	START WORKOUT	INTERVAL	422	4921 STRIDES	26 MIN.
10/10/2002	08:15:03	START WORKOUT	HILL CLIMB	777	6845 STRIDES	37 MIN.
10/09/2002	20:22:03	START WORKOUT	MANUAL	490	6021 STRIDES	48 MIN.
10/09/2002	14:30:00	START WORKOUT	CROSS-COUNTRY	350	4021 STRIDES	32 MIN.
10/09/2002	13:12:54	START WORKOUT	WEIGHT LOSS	650	7567 STRIDES	58 MIN.
10/09/2002	11:09:19	START WORKOUT	MANUAL	220	2001 STRIDES	14 MIN.
10/09/2002	10:22:03	START WORKOUT	INTERVAL	422	4921 STRIDES	26 MIN.
10/09/2002	08:15:03	START WORKOUT	HILL CLIMB	777	6845 STRIDES	37 MIN.

Fig. 34.

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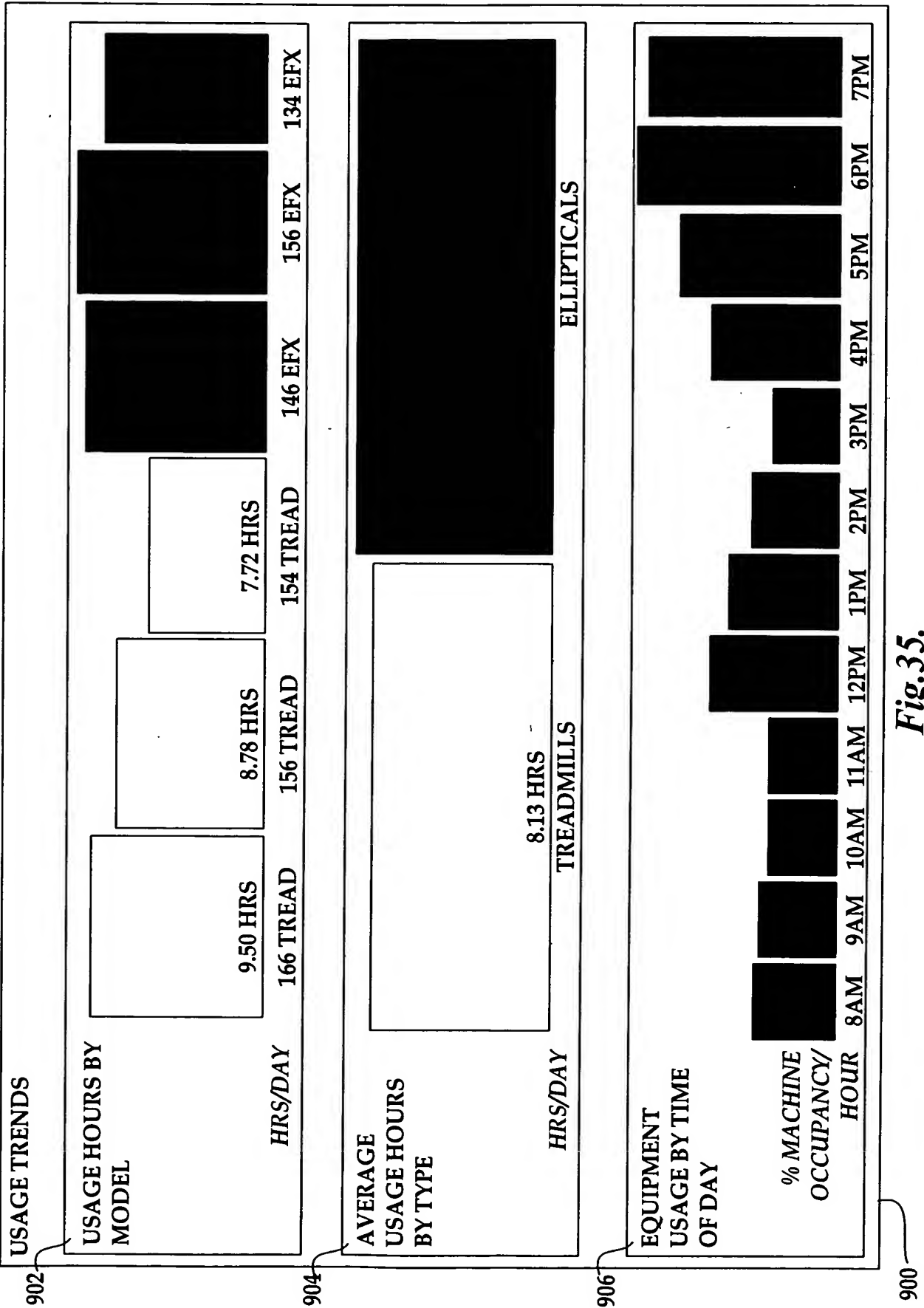


Fig.35.

37/45

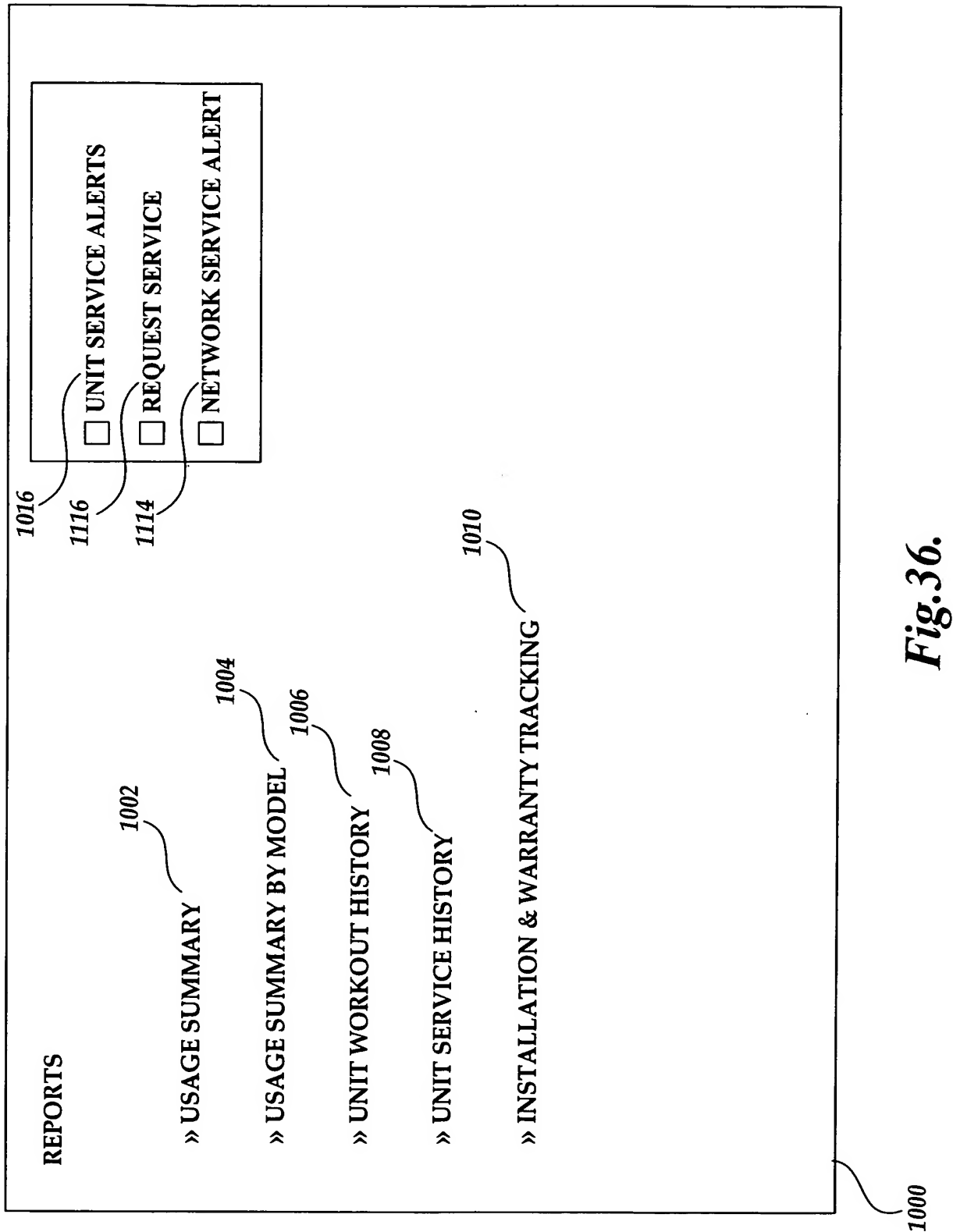


Fig.36.

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INSTALLATION & WARRANTEE TRACKING QUERY

STEP 1 OF 6: CHOOSE LOCATION

PLEASE CHOOSE A LOCATION:

☐ GLOBAL

☐ COMPANY A

☐ COMPANY B

☐ USA

☐ NORTHWEST

☐ WASHINGTON

☐ SEATTLE METRO

☐ DOWNTOWN

☐ U. DISTRICT

☐ NORTHGATE

☐ BALLARD

[CLICK ON AN OPTION TO SEE THE NEXT LEVEL]

Fig.37.

39/45

INSTALLATION & WARRANTY TRACKING QUERY

STEP 2 OF 6: PRODUCT CATEGORY

**CHOOSE ONE OR MORE PRODUCT CATEGORIES
TO SELECT MORE THAN ONE ITEM IN ANY OF THE LISTS, HOLD DOWN THE
CNTRL KEY AND CLICK ON MULTIPLE ITEMS.**

CHOOSE ONE OR MORE PRODUCT CATEGORIES:

ALL
BIKE
EFX
TREADMILL

LOCATION: SITE 1A, LEVEL 3G

CANCEL

BACK

NEXT

Fig.38.

1022

40/45

INSTALLATION & WARRANTY TRACKING QUERY

STEP 3 OF 6: MODEL TYPE

CHOOSE ONE OR MORE MODEL TYPES
TO SELECT MORE THAN ONE ITEM IN ANY OF THE LISTS, HOLD DOWN THE
CNTRL KEY AND CLICK ON MULTIPLE ITEMS.

MODEL TYPE:

ALL
156
154
146
1500

1032

LOCATION: SITE 1A, LEVEL 3G
PRODUCT CATEGORY: TREADMILL

1034

CANCEL BACK NEXT

1030

Fig.39.

41/45

INSTALLATION & WARRANTEE TRACKING QUERY

STEP 4 OF 6: WARRANTEE TYPE

CHOOSE A WARRANTEE TYPE

WARRANTEE TYPES:

FRAME

DISPLAY

MOTOR

CONTROLLER

PARTS

LABOR

LOCATION: SITE 1A, LEVEL 3G

PRODUCT CATEGORY: TREADMILL

MODEL TYPE: MODEL TYPE 156

CANCEL

BACK

NEXT

Fig. 40.

1040

42/45

INSTALLATION & WARRANTY TRACKING QUERY

STEP 5 OF 6: DISPLAY OPTIONS

☐ LIMIT SEARCH TO EXPIRED
WARRANTIES ONLY

1058

1060

LOCATION: SITE 1A, LEVEL 3G
PRODUCT CATEGORY: TREADMILL
MODEL TYPE: 156
WARRANTY TYPE: FRAME

DISPLAY AS:
Ⓢ SERIAL NUMBER
Ⓢ UNIT IDENTIFIER

1054

1056

CANCEL

BACK

NEXT

1052

Fig.41.

43/45

INSTALLATION & WARRANTEE TRACKING QUERY

STEP 6 OF 6: CHOOSE DATE RANGE

1072

START DATE: MONTH DAY YEAR C

END DATE: MONTH DAY YEAR C

1074

LOCATION: SITE 1A, LEVEL 3G
PRODUCT CATEGORY: TREADMILL
MODEL TYPE: 156
WARRANTY TYPE: FRAME
DISPLAY OPTIONS: BY SERIAL
NUMBER, EXPIRED ONLY

CANCEL 1078

BACK 1076

GET REPORT 1078

1070

Fig. 42.

44/45

INSTALLATION AND WARRANTY REPORT

LOCATION: [LOCATION OR SINGLE SITE SELECTION]
 WARRANTY EXPIRATION TIME FRAME: [MM/DD/YY TO MM/DD/YY]
 PRODUCT CATEGORY(S): [SELECTED CATEGORIES]
 MODEL TYPE(S): [SELECTED MODELS]

PRODUCT CATEGORY	MODEL TYPE	LOCATION	UNIT IDENTIFIER	UNIT INSTALL DATE	WARRANTY EXPIRATION DATES			
					FRAME 1100	DISPLAY 1102	PARTS 1108	MOTOR FAN 1106
TREADMILL	156	CLUB X		12/13/02	12/13/06	12/13/05	12/13/02	12/13/04
TREADMILL	156	CLUB X		1/14/03	1/15/07	1/15/06	1/15/03	1/15/05
TREADMILL	156	CLUB X		3/2/03	3/2/07	3/2/06	3/2/05	3/2/05

1092		1094		1096	
<u>HOUR</u> <u>METER</u>	ODOMETER	SERVICE HISTORY			
<u>22,400</u>	89,000 MILES	<u>VIEW</u>			
<u>18,100</u>	8,100 MILES	<u>VIEW</u>			
<u>15,300</u>	72,100 MILES	<u>VIEW</u>			

Fig. 43.

1080

45/45

REQUEST SERVICE:

CLUB NAME:

ACCOUNT NUMBER:

NAME OF PERSON REQUESTING SERVICE:

ADDRESS:

CITY / STATE / ZIP:

PHONE:

UNIT MODEL:

SERIAL NUMBER:

SYMPTOMS UNIT IS SHOWING:

SERVICE HISTORY CHECKED? ☐ YES ☐ NO

REPEAT CALL? ☐ YES ☐ NO

BILLABLE: ☐

WARRANTY LABOR: ☐

WARRANTY PARTS: ☐

CS REP:

TODAY'S DATE:

DISPATCH REP:

DATE DISP:

TIME DISP:

CALL NUMBER:

DISPATCHED TO: